

Ambulatory Infusion Center

Infusion suites focused on comfort.

Infusion is nothing like it used to be. At our fully accredited infusion centers, we offer a wide range of outpatient infusion services. Our dedicated pharmacists and registered nurses (RNs) oversee the delivery of treatment. Our infusion centers offer a warm and bright environment with reclining chairs for your comfort. Friends and family are welcome to join you during treatment sessions.

What should I bring with me?

- Identification (such as a driver's license)
- Medical insurance cards
- A list of all medications you take, including vitamins, supplements and over-the-counter drugs
- Any medications that you will need to take while at the infusion center (e.g. pain, nausea or blood pressure medications)
- A copy of your advance directive (if you have one)
- Snacks or lunch if you will be here all day or have special dietary needs. (Please avoid strong-smelling foods)

How long will I be at the infusion center?

Treatment times vary according to what medications you will be receiving as ordered by your doctor. The registered nurses on staff in the infusion centers are the best resource for information on how long your treatment may take.

Can I have visitors?

Yes, family and friends are welcome. However it is not an appropriate setting for small children. Visitors age 12 and under must be supervised by an adult in our waiting room near the check-in area.

For safety and out of respect for our other patients, please limit the number of visitors at your chair-side to two at a time.

Infusion Center Locations

PacMed™ First Hill

1101 Madison, Ste 301
Seattle, WA 98104
206.505.1300

Hours: 8:00AM–4:30PM

PacMed is on the third floor. You must check in on the third floor before going to the infusion suite. Please bring current insurance information.

PacMed Canyon Park

1909 214th Street SE, Ste 300
Bothell, WA 98021
425.412.7200

Hours: 8:00AM–4:30PM

PacMed is on the third floor. You must check in on the third floor before going to the infusion suite. Please bring current insurance information.

Our infusion centers serve adult patients (18 and over).

www.PacMed.org
1.888.4PACMED (1.888.472.2633)



Should I eat breakfast?

Yes, eat a regular breakfast prior to arriving. There are complimentary beverages and snacks at both infusion centers. For extended visits, please bring your own lunch.

Can I drive myself home?

On your first visit, it is a good idea to come with someone who can drive you home. Some medications can cause drowsiness. After the first visit, many patients learn that they can safely drive themselves home.

What should I wear?

Please wear comfortable clothing with easy access to start your IV therapy. If your doctor has placed a port or a central venous catheter, please wear a front-button shirt or a V-neck shirt to allow easy access to the chest. We have warm blankets in the infusion suite to keep you comfortable.

I have many questions regarding my treatment. Who will be able to answer my questions?

Our experienced team of chemotherapy and infusion RNs are all qualified to answer your questions. A clinical pharmacist is also available. We will refer you to your physician for any questions beyond our scope.

The infusion patient needs one-on-one assistance with daily living needs. Will the infusion center provide this?

Because we are an outpatient facility, we are unable to provide one-on-one staffing. If a patient requires a high level of assistance, we ask that a family member or aide accompany the patient. However, if the patient just needs assistance with walking and getting out of a chair, we would be pleased to assist you.

May I bring my laptop and mobile phone?

Yes, there is wireless Internet access available to our patients. When you arrive, we can give you information on how to access the Internet. Please bring headphones for your laptop or phone if you like to enjoy music or entertainment on your device.

Mobile phone etiquette is similar to common courtesy. Extended conversations and numerous text messages can disturb other patients—and distract you from your care team. While we want you to feel at home, we do ask you to be thoughtful, courteous and respectful of the people around you.

Where can I park?

At First Hill, pay parking is available in the Marion and Minor Garage at the same address, 1101 Madison St. Take the elevators to the third floor. We offer parking vouchers to assist with a portion of infusion-patient parking.

At Canyon Park, ample parking for patients is available in the lot.

Pacific Medical Centers and its Affiliates do not discriminate on the basis of race, color, national origin, sex, age, or disability in their health programs and activities.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 888-311-9127 (TTY: 711).

注意：如果您講中文，我們可以給您提供免費中文翻譯服務，請致電888-311-9127 (TTY: 711)