

### **CASE STATEMENT**

### Delivering essential health care to the most vulnerable

Caring for those who would otherwise "fall through the cracks" of our health care system requires a strong community effort



#### 60,000+ appointments made



1,765 volunteer providers



ALL major hospitals and medical systems in our service area

UPDATED JULY 2021

Since 2006, Project Access Northwest has served a critically important role in our region's health care system. Because of our work, 60,000+ patients—more than enough to fill every seat in T-Mobile Park—have received access to essential health care. We offer an innovative solution that really works—for patients in need, providers, partners and the greater community. More than 1,700 volunteer providers serve thousands of patients annually. Even so, we need your help to do more.

> VOLUNTEER your time and expertise.

We are seeking **health care providers** in our tricounty service area (King, Kitsap and Snohomish counties). Additionally, if you have time, office skills or another special talent to share, please get in touch. We need your help to connect more patients with the health care they need.

INVEST your charitable dollars with us. Our sponsors and individual donors provide the critical funding we need to keep making a difference. Our average care coordination expense of only \$325 per patient delivers life-changing care to our patients in need—



all at no cost to them. Depending on the care patients need, that initial investment yields big return. With over 50 medical specialties and counting, here are just a few examples of our impressive results:

- Podiatry patients receive an average \$2,372 in care (7X return)
- Gastroenterology patients receive an average \$3,480 in care (10X return)
- Orthopedics patients receive an average \$4,563 in care (14X return)



# How Project Access Northwest works for patients

We provide a comprehensive solution for patients who do not qualify for insurance under the Affordable Care Act or they qualify but still cannot afford the out-of-pocket expenses necessary to access life-changing specialty care.

From diagnosis through treatment, discharge and rehabilitation, **patients receive care at no cost**. Services include surgery, anesthesia, labs, imaging, telephonic interpreters as needed and more. We connect the most vulnerable in our community to the care and services they need helping them get healthy and stay that way.



#### **Project Access Northwest programs**

**Care Coordination:** Matching prescreened patients with volunteer providers to deliver life-changing specialty care

**Premium Assistance:** Helping patients with financial hardships obtain health insurance coverage



# How Project Access Northwest works for providers

With the guidance of our expert care coordination, our patients show up for their appointments on time, with all labs, tests, and imaging as needed.

### PROVIDERS

Our patients have a no-show rate of less than six percent compared to the Medicaid/uninsured average of more than 30 percent! Our providers do not waste time chasing down missing paperwork. They spend their time on what matters most — delivering life-changing care.



## Are you a medical or dental provider in our service area?

We need your talent and expertise to serve our patients in King, Kitsap and Snohomish counties. Give as much or as little as your schedule allows, and we'll take care of the rest! Visit **projectaccessnw.org** to learn more about becoming a volunteer provider, or **email info@projectaccessnw.org**.



PARTNERS

# How Project Access Northwest works for its partners

Leaders in our region partner with Project Access Northwest to increase patient access to care while also dramatically reducing their care costs.

We support efforts to manage low-income patients, reduce unnecessary emergency department visits, assist with transition care and empower patients to take charge of their health.

> **Project Access provides care for those in** need by connecting providers, donors,

and a care team to serve the community.

**Douglas Healthcare Consulting LLC** 

- Chris Douglas MBA, CMPE

President and CEO



Project Access Northwest and its partners play a critical role in improving access to care and improving health equity in our communities.

—Penny Edlund RN, BSN Milliman, Inc.

### Join us as a partner!

Our strategies have a proven record of success, as evidenced by the expanding list of partners and stakeholders who see the positive effects of our initiatives and value our contribution to improving the quality of life in the region. Learn more at www.projectaccessnw.org.



### COMMUNITY

# How Project Access Northwest works for the community

- Improves the health of the low-income uninsured residents of King, Kitsap and Snohomish counties
- Strengthens and organizes the charity care provided by dentists, doctors and other clinicians
- Reduces inappropriate Emergency Room usage
- ► Minimizes the cost of per-patient charity care



Patient Reginald Hershey embraces his daughters after a kidney transplant restored his health.

Project Access Northwest works to increase access to critical health care services through a comprehensive lens of health equity, social justice and whole-person care.

— Kevin Wang, MD Faculty Physician Swedish Family Medicine Residency — First Hill

### Let's work together.

Project Access Northwest teams up with community partners and sponsors to **remove barriers** and **improve access to specialty health care for lowincome patients**. In doing so, we save the health care systems millions of dollars each year and serve as part of the critical safety net ensuring that unmet health needs aren't leaving people vulnerable to long-term issues, hunger or homelessness.

We invite you to join us in our efforts to ensure that **everyone** has access to appropriate health care services.



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Gary Renville Executive Director Project Access Northwest



No one should be denied access to health care because they cannot pay. That's the principle. There wasn't even a second thought on whether I should volunteer or not. I never thought about NOT doing this. —Pankai Rajvanshi, MD

Dr. Pankai Rajvanshi, a gastroenterology and liver disease specialist at The Everett Clinic, was one of Project Access Northwest's first volunteer providers in 2006.



The work of Project Access Northwest is critical to our community, and I am honored to serve on its board. All of us who are able to serve should do what we can for those in need. It's very rewarding work! —Theresa J. Rambosek, JD

Theresa J. Rambosek, JD, Of Counsel, Stoel Rives, LLP, serves Project Access Northwest as its board president.



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**OUR MISSION:** Project Access Northwest collaborates with the health care community to open doors to medical and dental care for low-income individuals with limited access.