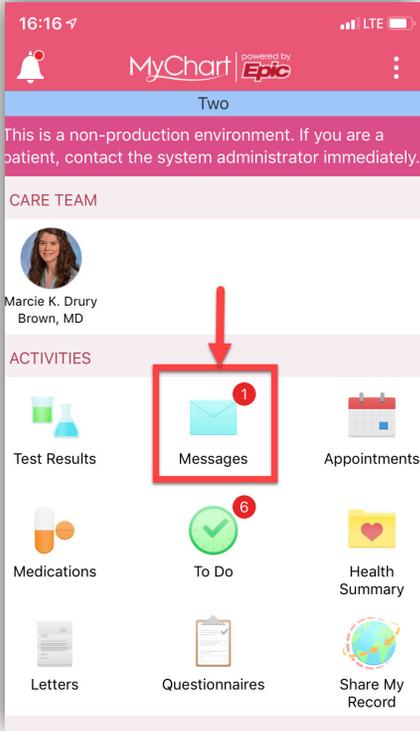
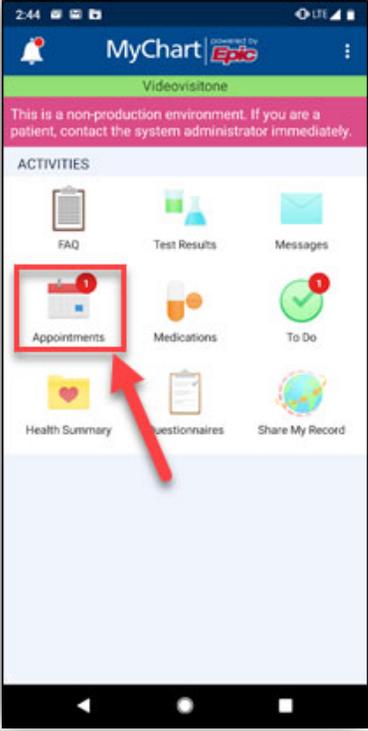
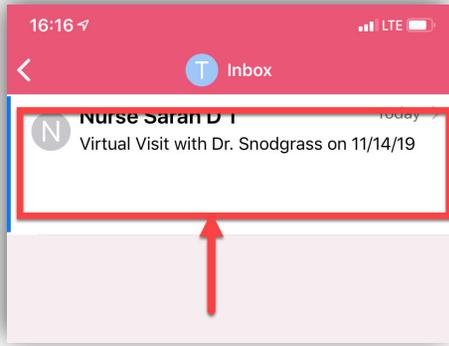


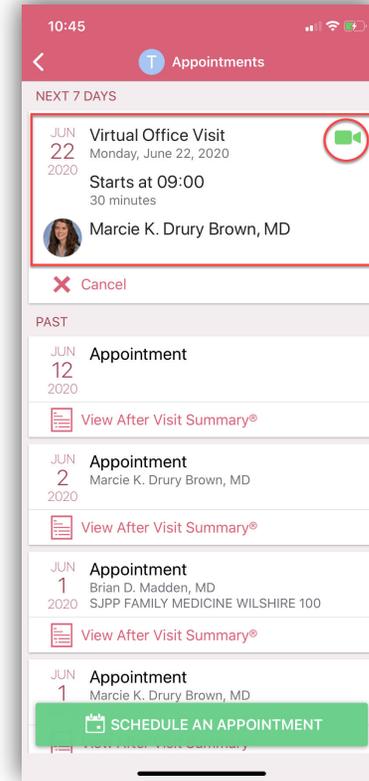
# FOR PATIENTS: Integrated (New) vs. Non-Integrated (Old) ZOOM Side-by-Side Comparison

STEP	Non-Integrated (OLD) Mobile/Tablet	STEP	Integrated (NEW) Mobile/Tablet
<p>1. Patients will download Zoom and MyChart app, then login to MyChart.</p> <p>2. First difference is where to find the LINK to the video visit.</p> <p>3. Click <b>MESSAGES</b></p>		<p>1. Patients will download Zoom and MyChart app, then login to MyChart.</p> <p>2. First difference is where to find the <b>BEGIN VIDEO VISIT</b> button to start the video visit</p> <p>3. Click <b>APPOINTMENTS</b></p>	

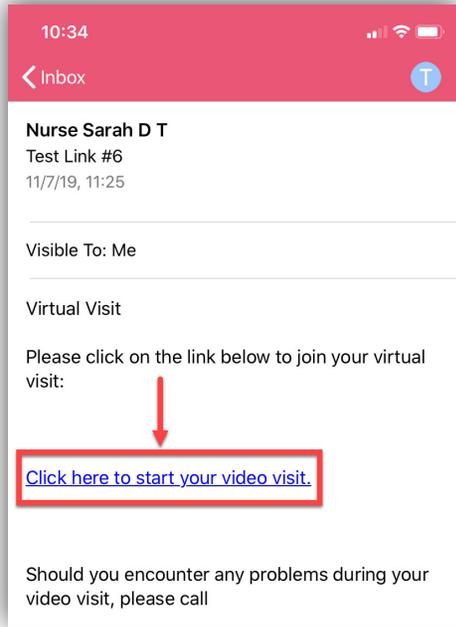
4. In your inbox, find the message that says **“Virtual visit with your provider or clinic”** with your appointment date. Click on the message to open it.



4. In your appointments, you will see your Video Visit with the green camera icon. Click on the appointment to open it.

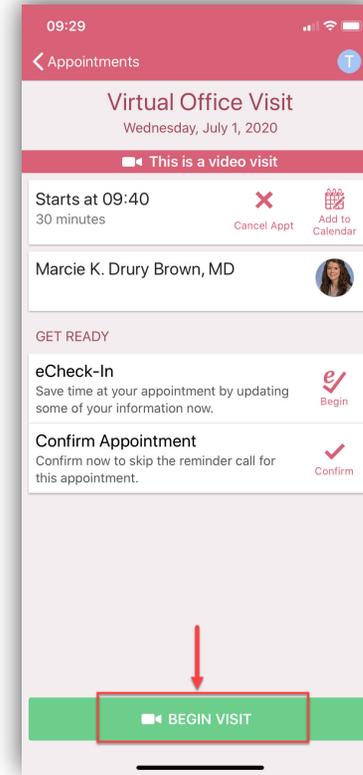


5. Your message will include a link to activate your virtual visit. Click on the link provided when your appointment is scheduled to start.

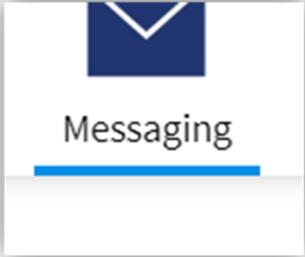
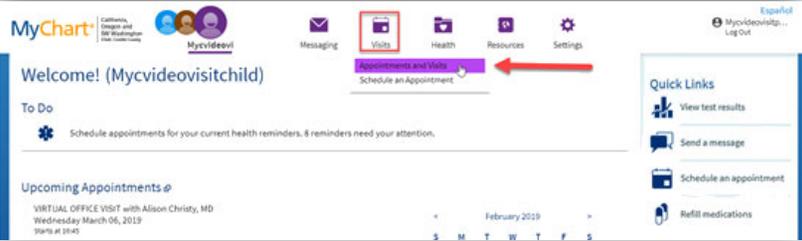
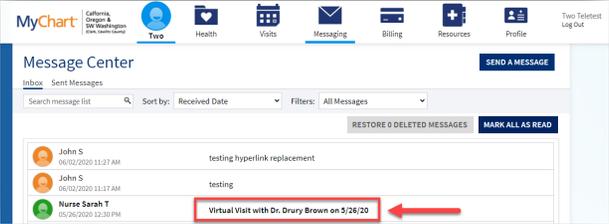
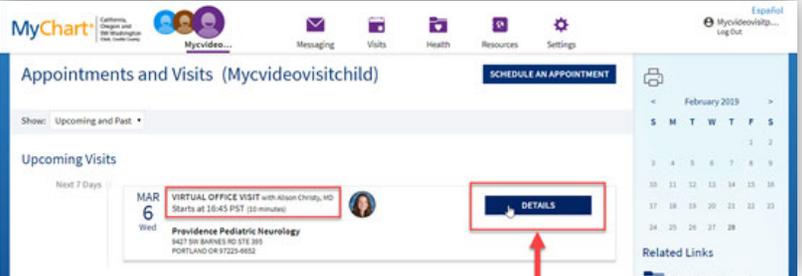


5. Your appointment details will be shown on the next screen.

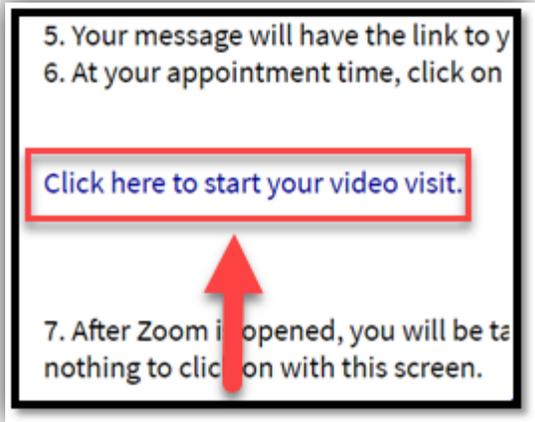
At the time of your appointment, click on the green camera icon to launch the video.



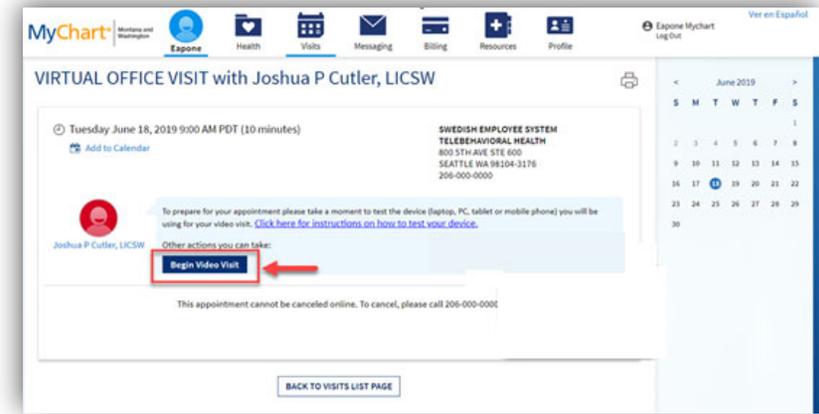
6. In both use cases, the patient is now in the waiting room, and then will be prompted to join with computer audio. There are no other differences.

STEP	Non-Integrated (OLD) Computer/Laptop	STEP	Integrated (NEW) Computer/Laptop
<p>1. Patients will login to MyChart.</p> <p>2. First difference is where to find the LINK to the video visit.</p> <p>3. Click <b>MESSAGES</b></p>		<p>1. Patients will login to MyChart.</p> <p>2. First difference is where to find the <b>BEGIN VIDEO VISIT</b> button to start the video visit</p> <p>3. Click <b>VISITS</b> then <b>APPOINTMENTS and VISITS</b></p>	
<p>4. Click on the message that says “Virtual Visit with [doctor/clinic’s name]” for the correct appointment date</p>		<p>4. Click on the <b>DETAILS</b> button on the correct Video Visit appointment.</p>	

5. At the time of your appointment, click on the link that says “Click here to start your video visit”



5. Click the **BEGIN VIDEO VISIT** when you are ready to join your visit.



6. In both use cases, the patient is now in the waiting room, and then will be prompted to join with computer audio. There are no other differences.